Reading list for Leadership in Service Organisations (KSMC52), 15 credits.

The reading list was approved by the Board of the Department of Service Management and Service Studies 15 September 2017, revised 22 April 2020.

The reading list is valid from 2020-08-31.

Alvehus, Johan. (2019). Emergent, distributed, and orchestrated: Understanding leadership through frame analysis. *Leadership, 15*(5): 535-554. [Doi: doi.org/10.1177/1742715018773832]

Andersson, Thomas (2015). The medical leadership challenge in healthcare is an identity challenge. *Leadership in Health Services, 28*(2): 83–99. [Doi: 10.1108/LHS-04-2014-0032]

Bevan, David & Corvellec, Hervé. (2007). The impossibility of corporate ethics: for a Levinasian approach to managerial ethics. *Business Ethics: A European Review* 16(3), 208-219. [ISSN: 0962-8770]

Blom, Martin & Alvesson, Mats. (2014). Leadership on demand: Followers as initiators and inhibitors of managerial leadership. *Scandinavian Journal of Management, 30*(3), 344-357. [Doi:10.1016/j.scaman.2013.10.006]

Calás, Marta B., & Smircich, Linda. (1991). Voicing seduction to silence leadership. *Organization Studies, 12*(4), 567–602. [ISSN: 01708406; 17413044]

Carroll, Brigid, & Levy, Lester (2008). Defaulting to Management: Leadership Defined By What It Is Not. *Organization, 15*(1), 75-96. [Doi: 10.1177/1350508407084486]

Carsten, Melissa K., Bligh, Michelle C., Kohles, Jeffrey C., & Wing-Yan Lau, Vienne. (2018). A follower-centric approach to the 2016 US presidential election: Candidate rhetoric and follower attributions of charisma and effectiveness. *Leadership, 15*(2), 179-204. (Doi:10.1177/1742715018817930]

Collinson, David (2006). Rethinking followership: A post-structuralist analysis of follower identities. *The Leadership Quarterly, 17*(2), 179-189. [Doi: 10.1016/j.leaqua.2005.12.005]

Corvellec, Hervé & Risberg, Anette (2007). Sensegiving as mise-en-sens—The case of wind power development. *Scandinavian Journal of Management, 23*(3), 306-326. (Doi:10.1016/j.scaman.2007.05.005]

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Fletcher, Joyce K. (2004). The paradox of postheroic leadership: An essay on gender, power, and transformational change. *The Leadership Quarterly, 15*(5), 647-661. [Doi: 10.1016/j.leaqua.2004.07.004]

Gabriel, Yannis. (1997). Meeting God: When Organizational Members Come Face to Face with the Supreme Leader. *Human Relations, 50*(4), 315-342. [Doi: 10.1177/001872679705000401]

Gibeau, Émilie, Langley, Ann, Denis, Jean-Louis, & von Schendel, Nicolas. (2020). Bridging competing demands through co-leadership? Potential and limitations. *Human Relations, 73*(4), 464–489. [Doi.org/10.1177/0018726719888145]

Hoggett, James, Redford, Paul, Toher, Deirdre, & White, Paul. (2018). Challenges for Police Leadership: Identity, Experience, Legitimacy and Direct Entry. *Journal of Police and Criminal Psychology, 34*(2), 145-155.

Humphreys, Michael, Ucbasaran, Deniz, & Lockett, Andy. (2011). Sensemaking and sensegiving stories of jazz leadership. *Human Relations, 65*(1), 41–62. [Doi.org/10.1177/0018726711424320]

Pullen, Alison & Rhodes, Carl. (2008). `It's All About Me!': Gendered Narcissism and Leaders' Identity Work. *Leadership, 4*(1), 5-25. [Doi:10.1177/1742715007085767]

Schedlitzki, Doris & Edwards, Gareth. (2018). *Studying leadership: Traditional & critical approaches. Second edition.* Los Angeles: SAGE. [451 s. ISBN 9781473958616]

Sherman, Rachel. (2007). *Class acts: Service and inequality in luxury hotels.* Berkeley: University of California Press. [366 p. ISBN 0520247817] Available as E-book

Simpson, Barbara, Buchan, Linda, & Sillince, John. (2018). The performativity of leadership talk. *Leadership, 14*(6), 644–661. [Doi: 10.1177/1742715017710591]

Smircich, Linda & Morgan, Gareth. (1982). Leadership: The Management of Meaning. *The Journal of Applied Behavioral Science, 18*(3), 257–273. [Doi:10.1177/002188638201800303]

Sveiby, Karl-Erik. (2011). Collective leadership with power symmetry: Lessons from Aboriginal prehistory. *Leadership, 7*(4), 385-414. [Doi: 10.1177/1742715011416892]

Sveningsson, Stefan & Larsson, Magnus. (2006). Fantasies of leadership: Identity work. *Leadership, 2*(2), 203-224. [Doi:10.1177/1742715006062935]

Williams, Christine. L. (2006). *Inside Toyland: Working, shopping, and social inequality*. Berkeley: University of California Press. [264 p. ISBN 9780520939493] Available as E-book

Additional scientific articles of up to 100 pages may be added.

Total amount of pages: Approx. 1 600.