

Reading list for Digitalization and E-commerce in Supply Chains (SMMV33), 7.5 credits.

The reading list is approved by the Board of the Department of Service Management and Service Studies 2021-06-09.

The reading list is valid from 2021-08-30.

Chaffey, Dave. (2019). *Digital Business and E-Commerce Management 7th ed.* Harlow: Pearson. [623 p. ISBN 9781292193335]

Batwa, Abbas & Norrman, Andreas. (2020). A framework for exploring blockchain technology in supply chain management, *Operations and Supply Chain Management*, 13(3), pp. 294–306. Doi:10.31387/OSCM0420271

Hänninen, Mikko, Kwan, Stephen. K. & Mitronen, Lasse. (2021). From the store to omnichannel retail: looking back over three decades of research, *International Review of Retail, Distribution & Consumer Research*, 31(1), pp. 1–35. Doi: 10.1080/09593969.2020.1833961.

Pan, Shenle, Trentesaux, Damien, Mcfarlane, Duncan, Montreuil, Benoit, Ballot, Eric & Huangm George. (2021). Digital interoperability in logistics and supply chain management: state-of-the-art and research avenues towards Physical Internet', *Computers in Industry*, 128. Doi: 10.1016/j.compind.2021.103435.

Rodrigue, Jean-Paul. (2020). 'The distribution network of Amazon and the footprint of freight digitalization', *Journal of Transport Geography*, 88. Doi: 10.1016/j.jtrangeo.2020.102825.

Sarkis, Joseph, Kouhizadeh, Mahtab. & Zhu, Qingyun. Serena. (2020). Digitalization and the greening of supply chains', *Industrial Management & Data Systems*, 121(1), pp. 65–85. Doi: 10.1108/IMDS-08-2020-0450.

Total amount of pages: Approx. 800