

## **Reading list for Service Management: Master's (120 credits) Thesis, 30 credits, (SMMM40)**

The literature was approved by the Board of the Department of Service Management and Service Studies 2021-11-17.

The literature is valid from 2022-01-17.

Booth, Wayne C., Colomb, Gregory G. & Williams, Joseph M. (2008). *The Craft of Research*. Chicago: Chicago University Press. [317 p. ISBN 0226062643]

Bryman, Alan. (2012). *Social Research Methods*. Oxford: Oxford University Press. [766 p. ISBN 9780199588053]

Silverman, David. (2007). *A Very Short, Fairly Interesting and Reasonably Cheap Book about Qualitative Research*. Thousand Oaks: Sage. [159 p. ISBN 1412945968]

Whatmore, Sarah, Pryke, Michael & Rose, Gillian (Ed.). (2003). *Using Social Theory: Thinking Through Research*. Thousand Oaks: Sage. [196 p. ISBN 0761943773]

The student is expected to use literature from previous courses within the programme and other literature chosen by the student, approximately 2 500 pages.

Total amount of pages: Approx. 4000 p.