

Reading list for Organization and Management in a Service Context (SMMX17), 7,5 credits

The reading list was approved by the Board of the Department of Service Management and Service Studies 2021-04-14, revised 2022-08-19.

The reading list is valid from 2022-10-31.

Shafritz, Jay M, Ott, J. Steven & Jang, Yong Suk. (2016). *Classics of Organization Theory*, Boston, MA : Cengage Learning 970 [476 p. ISBN 9781285870274]

Morgan, Gareth. (2006). *Images of Organization*. Thousand Oaks, Calif. : Sage. [476 p. ISBN 1-4129-3979-8]

Total amount of pages: Approx. 1 000