



LUND
UNIVERSITY

Faculty of Social Sciences

SMAA40, Risk and Crisis Management, 7.5 credits *Risk- och krisledning, 7,5 högskolepoäng* First Cycle / Grundnivå

Details of approval

The syllabus was approved by the board of the Department of Service Management and Service Studies on 2021-12-15 to be valid from 2022-08-29, autumn semester 2022.

General Information

The course is offered as a freestanding course and as an elective course in the Master's programme in Service Management, SASMA, 120 credits.

Language of instruction: English

Main field of studies

Service Management

Depth of study relative to the degree requirements

G2F, First cycle, has at least 60 credits in first-cycle course/s as entry requirements

Learning outcomes

Upon successful completion of the course, the student shall be able to

Knowledge and understanding

- explain and understand theoretical concepts in the research field of risk and crisis management
- explain and understand how theoretical concepts in management are connected to risk and crisis management.
- explain and understand risk and crisis management models of relevance to the field.

Competence and skills

- apply relevant risk and crisis management models
- assess the risks in an organisation as well as identify, organise and plan to avoid them

- demonstrate an ability to draw up crisis action plans

Judgement and approach

- demonstrate a critical and reflective approach to the theoretical field of the course

Course content

The course takes its starting point in the recurrent discussion on how to manage risks and build security to avoid crises in organisations. The course provides students with tools to understand risk management, taking into account perspectives from the social sciences, business administration and the humanities.

The course consists of two components. Component 1 (4 credits) covers the theoretical foundations of risk and crisis management as well as the current research situation.

Component 2 (3.5 credits) includes a discussion on organisational planning for and views on risk and crisis management. This component includes a crisis management exercise.

Course design

The teaching consists of lectures, guest lectures, seminars and workshops.

Participation in seminars and workshops is compulsory unless special circumstances apply. Compensation or alternative dates for compulsory components are offered to students who, for legitimate reasons e.g. accidents, sudden illness or similar, are unable to carry out the compulsory components. This also applies to students who have been absent because of duties as an elected student representative.

Assessment

The assessment of the course is based on the following.

- Component 1: Individual written examination (4 credits)
- Component 2: Risk management exercise (1 credit) and group assignment (2.5 credits)

The course includes opportunities for assessment at a first examination, a re-examination close to the first examination and a second re-sit for courses completed in the past year (catch-up exam). At least two further re-examinations on the same course content are offered within a year of any major change to, or discontinuation of, the course. After this, further re-examination opportunities are offered, but in accordance with the current course syllabus.

The examiner, in consultation with Disability Support Services, may deviate from the regular form of examination in order to provide a permanently disabled student with a form of examination equivalent to that of a student without a disability.

Subcourses that are part of this course can be found in an appendix at the end of this document.

Grades

Marking scale: Fail, Pass, Pass with distinction.

For the grade of Pass, the student must fulfil the course learning outcomes. For the grade of Pass with Distinction, the student must demonstrate specific theoretical awareness and analytical ability. The grading scale above does not apply to module codes 2202 and 2203. These components are awarded the grades of Pass or Fail.

To be awarded the grade of Pass on the whole course, the student must have been awarded this grade on all components. To be awarded the grade of Pass with Distinction on the whole course, the student must have been awarded the grade of Pass with Distinction on exam module 2201.

At the start of the course, students are informed about the learning outcomes stated in the syllabus and about the grading scale and how it is applied in the course.

Entry requirements

To be admitted to the course, students must satisfy the general admission requirements and have successfully completed at least 60 credits.

Subcourses in SMAA40, Risk and Crisis Management

Applies from H22

- 2201 Individuall written exam, 4,0 hp
Grading scale: Fail, Pass, Pass with distinction
- 2202 Project work, 2,5 hp
Grading scale: Fail, Pass
- 2203 Exercise, 1,0 hp
Grading scale: Fail, Pass