

Litteraturlista för Strategi och verksamhetsstyrning i tjänsteverksamheter, (KSMD51), 15 hp

Litteraturlistan är fastställd av styrelsen för institutionen för service management och tjänstevetenskap 2019-04-24, senast reviderad 2022-05-12.

Litteraturlistan börjar gälla 2022-08-29.

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