

Reading list for Risk and crisis management (SMAA40), 7,5 credits

The reading list was approved by the Board of the Department of Service Management and Service Studies 2022-05-25.

The reading list is valid from 2022-09-29.

- Boholm, Åsa & Corvellec, Hervé. (2011). A relational theory of risk. *Journal of risk research*. 14 (1-2), pp. 175-190.
- Le Coze, Jean-Christophe. (2015). 1984-2014. Normal Accidents. Was Charles Perrow right for the wrong reasons? *Journal of Contingencies & Crisis Management*, Dec 2015, Vol. 23, Issue 4, pp. 275-286. Doi.org/10.1111/1468-5973.12090
- Dekker, Sidney. (2017). *Just culture: Restoring trust and accountability in your organization*. Third edition. Boca Raton: CRC Press [164 p. ISBN 9781472475756]
- Eldh, Christer & Zillinger, Malin. (2022). "Remote effects of terrorism on tourists' notions of risk and safety", Valeri, M. (ed.) *Tourism Risk*, Emerald Publishing Limited, Bingley, pp. 303-318.
- Snook, Scott A. (2002). *Friendly fire. The accidental shootdown of U. S. Black hawks over northern Iraq*. Princeton: Princeton University Press. [280 p. ISBN 9780691095189]
- Zin, Jens O. (2008). *Social theories of risk and uncertainty. An introduction*. Oxford: Wiley-Blackwell [266 p. ISBN 9781405153362]

Additional articles and presentation material of about 35 pages will be added.

Total amount of pages: approx. 920